QUALITY MANAGEMENT MEMO Behavioral Health Services Mental Health Plan (MHP)

To: System of Care Providers Date: April 22, 2019

From: Corey Brisk

Health Information Management Services Administrator

Behavioral Health Services

Re: New BHS-025A and BHS-025B Forms – Effective May 1, 2019

Dear Providers,

The Health Information Management Services (HIMS) department and OPTUM have updated the Change/Addition of Client Information Form (BHS-025A) and Duplicate Client Case Number (BHS-025B) forms. A BHS-025A/B Job Aid document has been created to provide instructions describing the completion of the forms and is added as an attachment.

May 1, 2019 will be the date BHS-025A/B submitters will be required to start using the form. Starting May 15, 2019, non-typed forms will be returned to the submitter.

The forms can also be found on www.optumsandiego.com. Once logged into the site, navigate to: BHS Provider Resources/MHP Provider Documents/Forms

Thank you,

Corey Brisk Health Information Management Services Administrator Behavioral Health Services

Steve Jones, LCSW Behavioral Health Program Coordinator - MHP

Please contact the QM Unit at QIMatters.hhsa@sdcounty.ca.gov with any questions.



